



Transcript of Tom's last calls to Deena

6:27 a.m.(pacific time) First cell phone call from Tom to Deena

- Deena: Hello
- Tom: Deena
- Deena: Tom, are you O.K.?
- Tom: No, I'm not. I'm on an airplane that has been hijacked.
- Deena: hijacked?
- Tom: Yes, They just knifed a guy.
- Deena: A passenger?
- Tom: Yes.
- Deena: Where are you? Are you in the air?
- Tom: Yes, yes, just listen. Our airplane has been hijacked. It's United Flight 93 from Newark to San Francisco. We are in the air. The hijackers have already knifed a guy, one of them has a gun, they are telling us there is a bomb on board, please call the authorities. He hung up.

6:31 Deena calls 911

6:34 The phone rang in on call waiting, Tom's second cell phone call.

- Deena: Hello
- Tom: They're in the cockpit. The guy they knifed is dead.
- Deena: He's dead?
- Tom: Yes. I tried to help him, but I couldn't get a pulse.
- Deena: Tom, they are hijacking planes all up and down the east coast. They are taking them and hitting designated targets. They've already hit both towers of the World Trade Center.
- Tom: They're talking about crashing this plane. (a pause) Oh my God. It's a suicide mission...(he then tells people sitting around him)
- Deena: Who are you talking to?
- Tom: My seatmate. Do you know which airline is involved?
- Deena: No, they don't know if they're commercial airlines or not. The newsreporters are speculating cargo planes, private planes and commercial. No one knows.
- Tom: How many planes are there?
- Deena: They're not sure, at least three. Maybe more.
- Tom: O.K....O.K....Do you know who is involved?
- Deena: No.
- Tom: We're turning back toward New York. We're going back to the World Trade Center. No, wait, we're turning back the other way. We're going south.
- Deena: What do you see?
- Tom: Just a minute, I'm looking. I don't see anything, we're over a rural area. It's just fields. I've gotta go.
- He hung up.

6:45 a.m. Third cell phone call from Tom to Deena

- Tom: Deena
- Deena: Tom, you're O.K. (I thought at this point he had just survived the Pentagon plane crash).
- Tom: No, I'm not.
- Deena: They just hit the Pentagon.
- Tom: (tells people sitting around him "They just hit the Pentagon.")
- Tom: O.K....O.K. What else can you tell me?
- Deena: They think five airplanes have been hijacked. One is still on the ground. They believe all of them are commercial planes. I haven't heard them say which airline, but all of them have originated on the east coast.
- Tom: Do you know who is involved?

- Deena: No
- Tom: What is the probability of their having a bomb on board? I don't think they have one. I think they're just telling us that for crowd control.
- Deena: A plane can survive a bomb if it's in the right place.
- Tom: Did you call the authorities?
- Deena: Yes, they didn't know anything about your plane.
- Tom: They're talking about crashing this plane into the ground. We have to do something. I'm putting a plan together.
- Deena: Who's helping you?
- Tom: Different people. Several people. There's a group of us. Don't worry. I'll call you back.

6:54 a.m. Fourth cell phone call to Tom to Deena

- Deena: Tom?
- Tom: Hi. Anything new?
- Deena: No
- Tom: Where are the kids?
- Deena: They're fine. They're sitting at the table having breakfast. They're asking to talk to you.
- Tom: Tell them I'll talk to them later
- Deena: I called your parents. They know your plane has been hijacked.
- Tom: Oh...you shouldn't have worried them. How are they doing?
- Deena: They're O.K.. Mary and Martha are with them.
- Tom: Good. (a long quiet pause) We're waiting until we're over a rural area. We're going to take back the airplane.
- Deena: No! Sit down, be still, be quiet, and don't draw attention to yourself! (The exact words taught to me by Delta Airlines Flight Attendant Training).
- Tom: Deena! If they're going to crash this plane into the ground, we're going to have do something!
- Deena: What about the authorities?
- Tom: We can't wait for the authorities. I don't know what they could do anyway.
- It's up to us. I think we can do it.
- Deena: What do you want me to do?
- Tom: Pray, Deena, just pray.
- Deena: (after a long pause) I love you.
- Tom: Don't worry, we're going to do something.
- He hung up

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